

# **SIRIM QAS INTERNATIONAL SDN BHD (TECHNICAL AND CALIBRATION SECTION)**

## **Service Standard**

Certificate of Approval (COA) will be approved on every working day (Monday to Friday).

- COA received after 4 pm will be processed on the following processing day.
- COA will not be issued on a public holiday.
- COA will be issued within three (3) working days upon product verification

[Method 3 - COA Application with Product Certification License (PCL)]

- The approved COA will be routed to Sistem Maklumat Kastam (SMK).  
SMK will acknowledge receipt of the approved COA.